



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Docket No. 9378

Application of:

FRAZIER, D. et al.

Group Art Unit: 3625

Serial No. 09/943,708

Examiner: ZURITA, JAMES H.

Filed: August 31, 2001

For: **IMPROVING CUSTOMER SATISFACTION THROUGH CUSTOMER
IDENTIFICATION AND SERVICE-TIME MEASUREMENT**

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

REQUEST FOR EXTENSION OF TIME

Sir:

With reference to the above-entitled application, and pursuant to 37 CFR 1.136(a), Applicant(s) hereby respectfully petitions the Commissioner of Patents and Trademarks to extend the time for response to the Official Action dated October 2, 2006, for one month from January 2, 2007 to February 2, 2007.

Please charge the fee for this Petition to the account of NCR Corporation, Deposit Account No. 14 0225.

Respectfully submitted,

James M. Stover
Reg. No. 32,759

Intellectual Property Section
Law Department
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CERTIFICATION OF MAILING UNDER 37 CFR 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on

2/2/07

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